

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 11th day of February' 2022

C.G.No.62 /2021-22/ Kurnool Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y. Sanjay Kumar
Sri. K. Ramamohan Rao

Chairperson
Member (Technical)
Member (Finance)

Between

Mr.P.Jaya Surya Raju,
H.No. A-62,Skanda Gardenia,
Panchalingala,
Kurnool

Complainant

AND

1.Assistant Accounts Officer/ERO/ Kurnool (Rurals)
2.Deputy Executive Engineer/O/Kurnool

Respondents

ORDER

1. The complainant filed a complaint before this Forum stating that the Complainant having service SC No.8322223002190. The department issuing CC bills in the name of P.Jaya Surya Babu instead of P.Jaya Surya Raju. Hence requested the forum to resolve his grievance. The case was registered as C.G.No.62/2021-22/Kurnool Circle and sent to Respondents for written submissions.
2. On 2.2.2022 the Respondents.No. 1 & 2 submitted joint written submission stating that they sent letter to the Complainant to submit necessary documents for correction of title in the office records. The Respondents enclosed the acknowledgement copy of the Complainant on receipt of the said letter.
3. On 07.02.2022 the Respondents 1&2 again submitted additional joint written submission along with ledger copy of the said service number The Respondents stated that the complainant submitted the necessary documents for correction of name of the complainant in the office records.

The ledger copy shows name is corrected as P.Jaya Surya Raiu.

DESPATCHED

DATE

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4. When the complainant was contacted over phone by the Secretary of this forum on 4.2.2022 @ 12.40P.M.,the Complainant stated that the greivance was solved by the department, hence expressed his satisfaction and requested to close the greivance
5. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

Sd/-
Member (Technical)

Sd/-
Member (Finance)

Sd/-
Chairperson

Forwarded By Order

115 Hedi Bdg
Secretary to the Forum

This order is passed on this, the day of 11th February'2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.